



## **Custer County Library – SMS Messaging Terms & Conditions**

Custer County Library may contact enrolled patrons via SMS/text messaging.

### **MESSAGE TYPES:**

Messages may include, but are not limited to, Customer Care and Account Notifications (e.g., holds, due dates, overdue items, or account updates).

### **MESSAGE FREQUENCY:**

Message frequency may vary.

### **COST DISCLOSURE:**

Message and data rates may apply depending on patrons' mobile plan.

### **SUPPORT:**

For help, text HELP or contact the library at [info@custercountylibrary.org](mailto:info@custercountylibrary.org) or call (605) 673-4803.

### **OPT-OUT INSTRUCTIONS:**

Patrons may opt out of text messaging at any time by replying STOP, CANCEL, QUIT, OPT-OUT, or UNSUBSCRIBE to any library message. Patrons can also update your preferences by logging into your library account or by speaking with a staff member.

### **DISCLAIMER:**

Failure to receive a library account notice does not waive your responsibility for the timely return of materials or payment of any fees.